

Raising concerns

What happens after I submit?

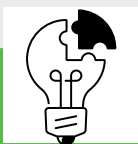
RAISING YOUR CONCERN



Submit a concerns form using the link below or scan the QR code.

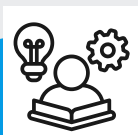
Provide as much factual information as possible.

Click to Submit



UNDERSTANDING THE CONCERN

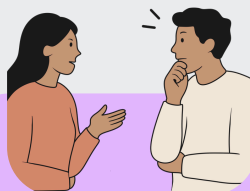
Relevant information will be gathered, including discussions with key individuals, to establish the facts and determine next steps.



LEARNING & IMPROVEMENT

Lessons learnt will inform student support, placement improvement and future processes, helping to reduce the risk of similar concerns recurring

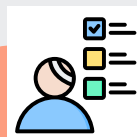
1



CONCERNS IDENTIFIED

Before raising a concern with the University, follow the relevant local processes where appropriate, e.g., submit a Purple Flag for placement concerns or seek educator support for student concerns

2



TRIAGE

Concerns will be triaged within 24 hours* by the Lead for Practice Education or Head of Subject, then allocated to the Course Lead or appropriate University process.

**next working day if a weekend or BH*

3

4

5

6



OUTCOME

The lead will work towards a resolution focused on learning and improvement. Actions may include a development plan, additional support or extended monitoring.

SUPPORT AVAILABLE

Support is available throughout the process and will be tailored to individual needs, with adjustments made where required.

RESOURCES

A range of resources are available to help you gather and present relevant evidence. Click or visit the website below